Summary of Benefits and Coverage: What this Plan Covers & What it Costs
Coverage for: Individual & Family | Plan Type: EPO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.cigna.com/individuals-families/california-2017 or by calling 1-866-494-2111.

Important Questions	Answers	Why this Matters: This plan is currently pending regulatory approval.		
What is the overall deductible?	\$6,000 person /\$12,000 family Doesn't apply to preventive care, primary care visits, prenatal care, urgent care, mental health/substance use disorder outpatient services, hospice service, child dental care and eye exam/eyeglasses for children.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1 st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .		
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services, but use the chart starting on page 2 for other costs for services this plan covers.		
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes, \$7,150 person/\$14,300 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.		
What is not included in the out-of-pocket limit?	Premium, balance-billed charges, penalties for failure to obtain pre-authorization for services, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.		
Is there an overall annual limit on what the plan pays?	No	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits		
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of participating providers, see	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an		

Questions: Call 1-866-494-2111 or visit us at www.cigna.com/individuals-families/california-2017

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-866-494-2111 to request a copy.

Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: Individual & Family | Plan Type: EPO

	www.cigna.com/ifp- providers or call 1-866-494- 2111	out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	No.	You can see the <u>specialist</u> you choose without permission from this plan
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If a non-participating <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use participating **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$30 co-pay	Not covered	Expanded Access Telehealth visits – refer to the policy for benefit information.
If you visit a health care provider's office or clinic	Specialist visit	\$70 co-pay after deductible	Not covered	None
or chine	Other practitioner office visit	50% co-insurance	Not covered	None
	Preventive care/screening/immunization	No charge	Not covered	None

Questions: Call 1-866-494-2111 or visit us at www.cigna.com/individuals-families/california-2017

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-866-494-2111 to request a copy.

Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: Individual & Family | Plan Type: EPO

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
If you have a test	Diagnostic test (x-ray, blood work)	50% co-insurance	Not covered	None
II you have a test	Imaging (CT/PET scans, MRIs)	50% co-insurance	Not covered	None
IC day day on to	Generic drugs	Retail: \$20 co-pay, deductible waived Mail: \$50 co-pay, deductible waived	Not covered	Coverage is limited up to a 90-day supply. Copay applies for each 30-day supply (retail).
If you need drugs to treat your illness or condition More information	Preferred brand drugs	Retail/Mail: 50% co- insurance	Not covered	Coverage is limited up to a 90-day supply. Retail: up to a \$500 max per prescription, after deductible. Mail: up to a \$1,250 max per prescription, after deductible.
about <u>prescription</u> <u>drug coverage</u> is available at www.cigna.com/ifp-	Non-preferred brand drugs	Retail/Mail: 50% co- insurance	Not covered	Coverage is limited up to a 90-day supply. Retail: up to a \$500 max per prescription, after deductible. Mail: up to a \$1,250 max per prescription, after deductible.
drug-list	Specialty drugs	Retail: 50% co- insurance Mail: 40% co- insurance	Not covered	Coverage is limited up to a 90-day supply. Retail: up to a \$500 max per prescription, after deductible. Mail: up to a \$1,450 max per prescription, after deductible. Prior authorization required for select drugs.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	50% co-insurance	Not covered	None
outpatient surgery	Physician/surgeon fees	50% co-insurance	Not covered	None
If you need	Emergency room services	50% co-insurance	50% co-insurance	Participating provider cost share applies
immediate medical	Emergency medical transportation	50% co-insurance	50% co-insurance	for medical emergency, otherwise not
attention	Urgent care	\$75 co-pay	\$75 co-pay	covered.

Questions: Call 1-866-494-2111 or visit us at www.cigna.com/individuals-families/california-2017

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-866-494-2111 to request a copy.

Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: Individual & Family | Plan Type: EPO

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
If you have a	Facility fee (e.g., hospital room)	\$500 co-pay/day	Not covered	None
hospital stay	Physician/surgeon fee	50% co-insurance	Not covered	None
	Mental/Behavioral health outpatient services	\$30 co-pay/office visit; No charge/all other outpatient	Not covered	Prior authorization required for outpatient services, excluding office visits
If you have mental health, behavioral	Mental/Behavioral health inpatient services	50% co-insurance	Not covered	None
health, or substance abuse needs	Substance use disorder outpatient services	\$30 co-pay/office visit; No charge/all other outpatient	Not covered	Prior authorization required for outpatient services, excluding office visits
	Substance use disorder inpatient services	50% co-insurance	Not covered	None
If you are pregnant	Prenatal care in any trimester, and first post-partum visit	No charge	Not covered	None
	Delivery and all inpatient services	50% co-insurance	Not covered	None
	Home health care	50% co-insurance	Not covered	Coverage limited to 100 visits/year.
	Rehabilitation services	50% co-insurance	Not covered	None
If you need help	Habilitation services	50% co-insurance	Not covered	None
recovering or have other special health needs	Skilled nursing care	50% co-insurance	Not covered	Coverage limited to 100 days/benefit period.
	Durable medical equipment	50% co-insurance	Not covered	None
	Hospice service	No charge	Not covered	None
If your child needs	Eye exam	No charge	Not covered	Coverage is limited to 1 exam/year

Questions: Call 1-866-494-2111 or visit us at www.cigna.com/individuals-families/california-2017
If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-866-494-2111 to request a copy.

Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: Individual & Family | Plan Type: EPO

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	llee e	Limitations & Exceptions
dental or eye care	Glasses	No charge	Not covered	Coverage is limited to 1 pair of glasses/year
	Dental check-up	No charge	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check you	our policy or plan document for other excluded services.)
--	---

- Cosmetic surgery Infertility treatment Private-duty nursing
- Dental care (Adult)
 Long-term care
 Routine eye care (Adult)
- Hearing aids
 Non-emergency care when traveling outside the U.S.
 Routine foot care
 Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

Acupuncture
 Bariatric surgery
 Chiropractic care

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-866-494-2111.

Questions: Call 1-866-494-2111 or visit us at www.cigna.com/individuals-families/california-2017

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-866-494-2111 to request a copy.

V1_2017_CA_IND_BRONZE_LocalPlusIN 6000_SBC

Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: Individual & Family | Plan Type: EPO

You may also contact your state insurance department at 1-800-927-HELP (4357) or at www.insurance.ca.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact: California Department of Insurance, Consumer Communications Bureau Health Unit, 300 South Spring Street, South Tower, Los Angeles, CA 90013 or 1-800-927-HELP (4357) or 1-800-482-4833 TDD or www.insurance.ca.gov

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u> provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-494-2111.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-494-2111.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-866-494-2111.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-494-2111.

Questions: Call 1-866-494-2111 or visit us at www.cigna.com/individuals-families/california-2017
If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-866-494-2111 to request a copy.

Coverage for: Individual & Family | Plan Type: EPO

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- **Plan pays** \$2,180
- Patient pays \$5,360

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$5,300
Copays	\$30
Coinsurance	\$0
Limits or exclusions	\$30
Total	\$5,360

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- **Plan pays** \$700
- Patient pays \$4,700

Sample care costs:

Prescriptions	\$2,9 00
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$4,200
Copays	\$200
Coinsurance	\$0
Limits or exclusions	\$300
Total	\$4,700

Questions: Call 1-866-494-2111 or visit us at www.cigna.com/individuals-families/california-2017

Coverage for: Individual & Family | Plan Type: EPO

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include <u>premiums</u>.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-of-pocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.